



PROVIDER ALERT

January Provider Manual – Updates

Dec. 1, 2021

Alert Summary: This alert provides notice of updates that will be included in the Jan. 1, 2022 edition of the Provider Manual.

Dear Provider,

Optum is excited to announce the following changes, effective Jan. 1, 2022, included in the Jan. 1, 2022, edition of the Provider Manual.

- **Person-Centered Service Plan (PCSP):**
 - Currently is it a requirement to have a provider's name listed on the PCSP form for each service listed; the PCSP form cannot be submitted without the provider's name. Effective Jan. 1, 2022, if a member is new to services and a provider has not been identified for a specific service, the provider's name is not required. Provider names are still required if the provider has been identified and at least one provider must be identified for a service listed on the PCSP form.
 - Further clarification is being provided regarding the requirement of provider signatures on the PCSP form. Provider signature confirms agreement to work on the goals identified in the PCSP plan in the specific service(s) recommended within the PCSP plan and to provide service(s) recommended within the PCSP plan to the member.
 - The PCSP form will be updated to reflect these updates.
- **Child and Family Team (CFT):** If member is not interested in psychotherapy treatment the clinician that completed the members comprehensive diagnostic assessment must attend the CFT meeting.
- **Mileage Reimbursement for Respite:** Effective Jan. 1, 2022, providers can bill for mileage reimbursement to provide Individual and Group Respite Services. Please refer to the Provider Manual Mileage section for service description, requirements and payment methodology.

For additional information, please see the Provider Manual sections Transportation, Child and Family Team or person-centered service plan and/or the Feb. 1, 2020, Mileage Reimbursement Provider Alert.

Should you have any questions, please contact your Optum Provider Relations Advocate.

Thank you,

The Optum Idaho Team